

**Count**   **Percent**   **Response**   (Optimal responses indicated with bold text)

**1. 1. Did you receive the services/assistance you were seeking?**

211	96.79%	Yes
7	3.21%	No

**2. 2. If no, were you referred elsewhere for assistance?**

There was no funding for emergency assistance but will receive KU HEA

**3. 3. Were you informed of other resources available at Bell-Whitley CAA?**

194	88.99%	Yes
24	11.01%	No

**4. 4. Did Bell-Whitley staff seem knowledgeable about the services/assistance you were seeking?**

212	97.25%	Yes
6	2.75%	No

**5. 5. Was Bell-Whitley staff courteous, respectful and sensitive to your situation?**

217	99.54%	Yes
1	0.46%	No

**6. 6. Are you satisfied with the services/assistance you received today?**

217	99.54%	Yes
1	0.46%	No

**7. 7. If no, why?**

When I need help I can't get it but you have the same people over and over getting it.

**8. 8. Would you recommend Bell-Whitley to others?**

215	98.62%	Yes
3	1.38%	No

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5/17/2024

**9. 9. How did you hear about Bell-Whitley?**

- Family/Friend
- Social Media
- Newspapers
- Other
- At open house event
- Community
- Family/Friend, Social Media
- Landlord
- Page School
- Radio
- Through housing authority & light company years ago
- Yellow Creek

**10. 10. Do you have additional questions/concerns about the services or programs available at Bell-Whitley?**

183	83.94%	No
35	16.06%	Yes

**11. 11. If yes and you would like to be contacted, please tell us how to reach you?**

56	86.15%	Other
9	13.85%	Name

**12. 12. County?**

131	60.09%	Bell
87	39.91%	Whitley

**13. 13. Location/Site**

- Frakes
- Page
- Williamsburg
- BCEHS
- Boston
- PEHS
- Middlesboro
- Pineville
- Bell Central
  
- Bell/Yellow Creek
- Whitley East
- Yellow Creek

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**14. 1. Did you receive the services/assistance you were seeking?**

217	99.54%	Yes
1	0.46%	No



- Back to the basis training -  
How to enter new ppl  
from ground up -

- Admin training

- Goodwill is ready now

1/1/24 - 6/30/24