

Count **Percent** **Response** (Optimal responses indicated with bold text)

8/20/2025

1. 1. Did you receive the services/assistance you were seeking?

70	97.22%	Yes
2	2.78%	No

2. 2. If no, were you referred elsewhere for assistance?

no

3. 3. Were you informed of other resources available at Bell-Whitley CAA?

64	88.89%	Yes
8	11.11%	No

4. 4. Did Bell-Whitley staff seem knowledgeable about the services/assistance you were seeking?

69	95.83%	Yes
3	4.17%	No

5. 5. Was Bell-Whitley staff courteous, respectful and sensitive to your situation?

69	95.83%	Yes
3	4.17%	No

6. 6. Are you satisfied with the services/assistance you received today?

69	95.83%	Yes
3	4.17%	No

7. 7. If no, why?

8. 8. Would you recommend Bell-Whitley to others?

70	97.22%	Yes
2	2.78%	No

9. 9. How did you hear about Bell-Whitley?

- Family/Friend
- Family/friend
- I havent spoken to anyone
- Socail media and Family/friend

10. 10. Do you have additional questions/concerns about the services or programs available at Bell-Whitley?

66	91.67%	Yes
6	8.33%	No

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11. 11. If yes and you would like to be contacted, please tell us how to reach you?

22	84.62%	Name
3	11.54%	Other
1	3.85%	Phone

12. 12. County?

57	79.17%	Bell
15	20.83%	Whitley

13. 13. Location/Site

- Family/friend
- Social Media
- Fmaily/friend
- Family/friend
- family friend
- Family
- Family friends
- Family.friend
- Fmailoy/friend
- My child's teacher
- NEwspapers,Social media, Family/friend
- NHG
- preschool sign ups
- Social Media
- Social Media, Family/friend

14. 1. Did you receive the services/assistance you were seeking?

69	97.18%	Yes
2	2.82%	No

15. 1. Did you receive the services/assistance you were seeking?

61	84.72%	No
11	15.28%	Yes